Visitors 159,249
Printing Logins 21,576
People Helped 16,642

PARTNERING FOR AN IT STRATEGIC PLAN

33 Total FY15 Executed Strategic Projects
22 Colleges and Departments Participated in Planning
IMPROVING DECISION MAKING

UIC IT GOVERNANCE

- **12** Member Council
- **4** Committees
- **43** Colleges/Depts/Orgs
- **100** Committee Members

* Black Icons Represent ACCC Representatives/Representation

ACCC TRAINING & CERTIFICATIONS

- **126** Customer Service Training
- **70** Business Process Improvement Training
- **8** ITIL Training
- **7** Lean Six Sigma

ACCC ANNUAL REPORT 2015
SUPPORTING TEACHING & LEARNING

UIC MOBILE APP

10,661 TOTAL DOWNLOADS

- iOS: 8,098
- Android: 2,563

BLACKBOARD LEARN METRICS

- 9 out of every 10 students interacted with Blackboard Learn in at least 1 course
- 630,043 site page views per day (average)
- 194,087 active enrollments
- 5,547 active courses
- 31,213 active users

LECTURE RECORDINGS

- 15,112 lectures recorded
- 837,828 views of recorded lectures

PRINTING DATA

- 1,383,365 Print jobs
- 41,211 Print logins

WIRELESS NETWORKS

- 197 New AP's
- 268 Replaced AP's
- 20% Replaced or New AP's
- 3,849 TB of data transferred per year!
- 51 YEARS of HD-TV video per year!

In Other Words
LEADING EDGE PERFORMANCE

WEB SITE HOSTING

Total Number of
Hosted Websites

2,015

HIGH PERFORMANCE COMPUTING

NINE
Million
Core compute
hours utilized

11,000+
scientific jobs performed

100TB
of storage consumed

150
active
researchers
submitting
jobs

26
research groups
from different
colleges onboarded

IT SECURITY RISKS

Number of security notifications received
including illegally shared copyrighted
materials, phishing scams, and more.

1,348