Researchers who have APLAC approvals for various protocol events are invited to complete a survey about the service provided by the APLAC Panel. Results for January – March 2019 are summarized:

**Overall Satisfaction with APLAC Experience**

- 78% Satisfied
- 11% Neutral
- 11% Dissatisfied

**Satisfaction with APLAC Staff Service**

- 85% Satisfied
- 6% Neutral
- 9% Dissatisfied

**eProtocol Ease of Use**

- 89% Satisfied
- 6% Neutral
- 5% Dissatisfied

**eProtocol Technical Support**

- 75% Satisfied
- 17% Neutral
- 8% Dissatisfied

**Who responded to the survey?**

There were 18 Respondents for this period.