Researchers who have APLAC approvals for various protocol events are invited to complete a survey about the service provided by the APLAC Panel. Results for October – December 2019 are summarized:

**Overall Satisfaction with APLAC Experience**
- 75% Satisfied
- 3% Neutral
- 22% Dissatisfied

**Satisfaction with APLAC Staff Service**
- 77% Satisfied
- 2% Neutral
- 21% Dissatisfied

**eProtocol Ease of Use**
- 78% Satisfied
- 9% Neutral
- 13% Dissatisfied

**eProtocol Technical Support**
- 77% Satisfied
- 18% Neutral
- 5% Dissatisfied

**Who responded to the survey?**
There were 32 Respondents for this period.