APLAC Post-Approval Survey

Researchers who have APLAC approvals for various protocol events are invited to complete a survey about the service provided by the APLAC Panel. Results for Panel Year 2017-2018 are summarized:

**Overall Satisfaction with APLAC Experience**

- 79% Satisfied
- 9% Neutral
- 12% Dissatisfied

**Satisfaction with APLAC Staff Service**

- 87% Satisfied
- 8% Neutral
- 5% Dissatisfied

**eProtocol Ease of Use**

- 93% Satisfied
- 2% Neutral
- 5% Dissatisfied

**eProtocol Technical Support**

- 90% Satisfied
- 5% Neutral
- 5% Dissatisfied

**Who responded to the survey?**

There were 87 Respondents for this period.

- Protocol Director: 14%
- Admin Contact: 32%
- Research Personnel: 48%
- Other role: 6%