Researchers who have APLAC approvals for various protocol events are invited to complete a survey about the service provided by the APLAC Panel. Results for January – March 2020 are summarized:

### Overall Satisfaction with APLAC Experience

- **85%** Satisfied
- **0%** Neutral
- **15%** Dissatisfied

### Satisfaction with APLAC Staff Service

- **88%** Satisfied
- **7%** Neutral
- **5%** Dissatisfied

### eProtocol Ease of Use

- **95%** Satisfied
- **0%** Neutral
- **5%** Dissatisfied

### eProtocol Technical Support

- **87%** Satisfied
- **13%** Neutral
- **0%** Dissatisfied

### Who responded to the survey?

There were **29** Respondents for this period.