Researchers who have APLAC approvals for various protocol events are invited to complete a survey about the service provided by the APLAC Panel. Results for Panel Year 2018-2019 are summarized:

### Overall Satisfaction with APLAC Experience

- **75%** Satisfied
- **3%** Neutral
- **17%** Dissatisfied

### Satisfaction with APLAC Staff Service

- **81%** Satisfied
- **4%** Neutral
- **15%** Dissatisfied

### eProtocol Ease of Use

- **80%** Satisfied
- **4%** Neutral
- **16%** Dissatisfied

### eProtocol Technical Support

- **82%** Satisfied
- **10%** Neutral
- **8%** Dissatisfied

### Who responded to the survey?

There were **96** Respondents for this period.